



## Quality Policy

WindWorks is a specialist cable installation contractor, which works in the Commercial and Industrial Sectors. We deal with cabling equipment in Ireland, Europe and Worldwide.

We are strongly committed to providing a high quality of service to our customers and as a result we assist with technical support in the design and installation of your project.

WindWorks strive to provide to its customers products which are fit for their intended purpose and which are in conformance with agreed standards or specifications as regards product policy

We are committed to the following guiding principles, which form our Quality Policy:

- Continual Improvement of our processes to improve overall speed, accuracy and efficiency of work carried out
- Promoting awareness of our clients' requirements and quality issues among our staff
- Documenting and maintaining this quality policy as changes to our quality requirements occur.

Our objective is to focus on total customer satisfaction by supplying products and services of superior quality.

WindWorks will communicate this policy to all existing staff and all new staff will be familiarised with this policy as part of their induction training. Management will ensure that all staff has the knowledge, skills, resources and authority to implement this policy

Signed: David Powell, Director, WindWorks

Date: 24<sup>th</sup> September 2012